SMAC CES Committee Agenda

June 3rd, 2021

9:00-10:30

[https://us02web.zoom.us/j/89587097398](about:blank)

+1 312 626 6799, Meeting ID: 895 8709 7398

1. Introductions – (via chat) 5 minutes
2. CE Year in Review 45 minutes
   1. Basics
      1. CE is intended to be a short term solution to help navigate the lack of resources for unhoused community. The longer term issue remains more affordable housing/resources
      2. Made switch to priority pool in March 2020
         1. Results were positive-but not gigantic due to the pandemic. The first 3 months of the pandemic very few people were housed but the numbers started to climb back up as the pandemic continued
         2. How have the changes we’ve made to the CE process impacted you/your clients?
            1. Long wait for the housing provider to contact client, or not at all
            2. Assessor and Housing Provider preference to stay connected

Shelter staff can help make sure that clients stay engaged as they see them in person often.

Gap in communication/expectations between assessor and HP

Caused by: HP not reaching out to Assessor or vice versa

Referrals that are not appropriate for the referral they are making

Definite interest in ongoing collaboration

Possibly meeting to facilitate this

* + - 1. What has contributed to the decrease in exits to TH/PH
         1. Poor referrals-not ready or capable to be housed in the programs offered
         2. Pandemic-difficult to increase income and find housing

Response time for everything is taking longer (county, IDs, showings, etc…)

* + - * 1. Staff turn-over
  1. Data Dive
     1. Results!
        1. Everyone is moving through faster on average
           1. Note largest reduction in days on the list was for AI/AN folks
           2. Multi-racial folks saw the least amount of reduction of days so we will continue to look at this, keep an eye on what is happening here
           3. Comments?

Info feels hopeful!

Are there more culturally specific programs?

A few have been added!

Targeted Outreach ☺

We did change prioritization to address equity. I don't think this is a cause and effect necessarily that the prioritization change immediately impacted average length of time but it may be part of the reason.

* + 1. Deeper Dive
       1. Single Adults are entering much faster than they are leaving
       2. Families are entering and leaving at similar rates which is awesome
       3. Folks are entering/exiting at the same rate by race
          1. Access being the next focus of CE
       4. Next steps and strategies to consider
          1. Strenghting assessor/provider relationship
          2. Helping navigation/case management process
          3. Work on a new normal collaboration process-meeting in person?
    2. Exits
       1. See slides for graphs
          1. Exit Destinations by Race

Want to see colored bars matching across the graph

We will primarily be talking about races that we have the most data on-not to intentionally leave out AI/AN but the data set is small and likely skewed because of that

* + - * 1. Denial Rate was 66% in 2019 to 43% in 4/2020-3/2021

Thank you for following folks, for coming to case consult, for collaborating!

* 1. Current Tasks:
     1. Increase inventory for adults with no children
     2. Expand access to all housing resources
        1. Centralized Access Workgroup
  2. Questions?
     1. Liz is recording this info and sending out with the minutes

1. 2021 CES Workplan Update 15 minutes
   1. Increase inventory for adults with no children
2. Review actions/next meeting 5 minutes